

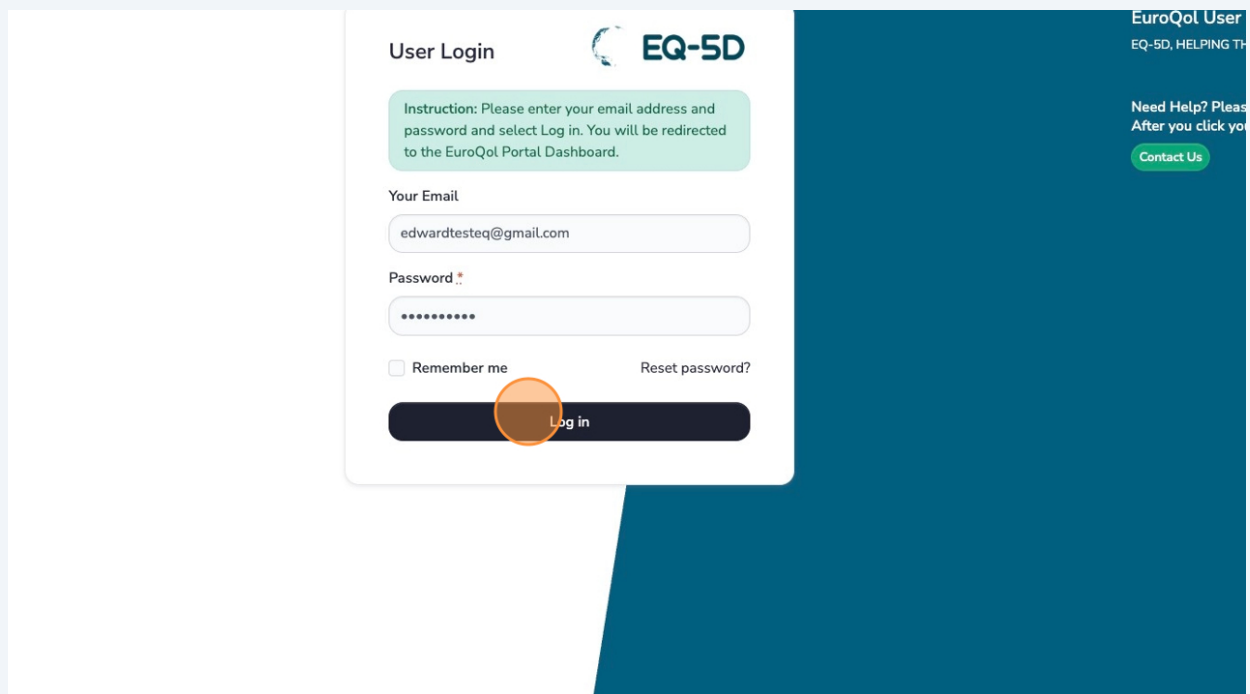
Manual of EQ-5D User Portal in Changing and Updating Access.

This manual on the EQ-5D User Portal aims to provide you with knowledge on how to change or update your email address, your Mobile Telephone, or reset your password. If you are using an old email address from your previous company and still remember it, you can change it via the EQ-5D User Portal.

Here are the steps on how to update and change.

1

Go to <https://user.euroqol.org>, on the inside of User Login > type your old email address and your password. Click "Login".



The screenshot shows the EQ-5D User Login interface. The header is dark blue with the 'EQ-5D' logo. The main content area is white and contains a 'User Login' form. The form includes an instruction box: 'Instruction: Please enter your email address and password and select Log in. You will be redirected to the EuroQol Portal Dashboard.' Below this are input fields for 'Your Email' (containing 'edwardtesteq@gmail.com') and 'Password' (masked with dots). There is a 'Remember me' checkbox and a 'Reset password?' link. The 'Log in' button is highlighted with an orange circle. On the right side of the page, there is a sidebar with the text 'EuroQol User', 'EQ-5D, HELPING TH...', and a 'Need Help? Please Contact Us' button.

2

Next, you will be redirected to Enter your verification code. The code will be sent to your mobile phone number. Type your verification code and click "Verify".

The screenshot shows the 'Enter your verification code' page of the EuroQol User Portal. At the top left is a '< Back to Login' link. The main heading is 'Enter your verification code'. Below it, a message states: 'Please enter the code we sent to +31XXXXXXX41 to access your account.' There is a text input field containing '1843038'. To the right of the input field is a 'Resend code' button with a circular arrow icon. Below the input field is a dark blue 'Verify' button, which is highlighted with an orange circle. On the right side of the page, there is a header 'EuroQol User' and 'EQ-5D, HELPING TH'. Below that, a section titled 'Need Help? Please' with the text 'After you click yo' and a green 'Contact Us' button.

3

You are now logged in. Now, you will see the button on the left side "My Profile" > Click "My Profile."

The screenshot shows the home page of the EuroQol User Portal. On the left is a dark blue sidebar with the 'EQ-5D EuroQol User Portal' logo at the top. The sidebar contains a list of menu items: 'Home', 'Registrations', 'My Profile' (highlighted with an orange circle), 'Change Password', 'Support History', 'Manuals', 'Help', and 'Contact Support'. The main content area has a light blue background. At the top, there is a green advisory banner that says 'Advisory' and 'Please be advised that the EQ-5D Digital Representation Guidelines are available under Manuals.' Below this is a 'Quick Instructions' section with a welcome message and instructions on how to use the portal. To the right of the 'Quick Instructions' is a 'Recently Update' section with a list of registration numbers: 'Registration No. 7125', 'Registration No. 5063', and 'Registration No. 6479'. At the bottom right of the 'Quick Instructions' section is a 'View more' button.



You do not need to update your email address along with your mobile telephone if not needed; it is either your email address only or your country and mobile telephone number together.

4

Now, change your email address in the email address field to a new email address of your company or personal.

And if you want to change your mobile telephone number, > **in the Country field** > **choose your mobile telephone country, For example, the Netherlands. This will automatically add the country code**

> **then, on the right side, "Mobile Phone" type your new number, without the country code.**

5

Then click "Update" button.



Now, you have successfully updated your email address to the new email address. And OR a new Mobile Telephone.

Now, try to log out and log in to your new email address.

Reset Your Password

6

Click "Reset password?".

The screenshot shows the 'User Login' section of the EuroQol User Portal. The header includes the 'EQ-5D' logo and the text 'EuroQol User Portal' and 'EQ-5D, HELPING THE WORLD MOVE FORWARD'. Below the header, there is a light green instruction box: 'Instruction: Please enter your email address and password and select Log in. You will be redirected to the EuroQol Portal Dashboard.' The login form contains two input fields: 'Your Email' and 'Password *'. Below the password field is a checkbox labeled 'Remember me'. To the right of the 'Remember me' checkbox is a link labeled 'Reset password?' which is highlighted with an orange circle. At the bottom of the form is a dark blue 'Log in' button. On the right side of the page, there is a 'Need Help? Please click the' link and a 'Contact Us' button.

- 7 Type you email address > click "SEND ME THE RESET PASSWORD INSTRUCTIONS".

The screenshot shows the 'Forgot Password?' form on the EQ-5D website. The form is white and centered on a dark blue background. It includes a 'Back to EuroQol homepage' link at the top left. The form title is 'Forgot Password?' with the EQ-5D logo. Below the title is an 'Email Address' field containing 'edwardtesteq@gmail.com'. A message states 'We'll never share your email with anyone else.' Below this is a dark blue button with white text that says 'SEND ME THE RESET PASSWORD INSTRUCTIONS'. At the bottom left of the form is a 'Log in' link. On the right side of the page, there is a 'EuroQol User' section with the text 'EQ-5D, HELPING TH' and a 'Need Help? Please' section with the text 'After you click yo' and a green 'Contact Us' button.

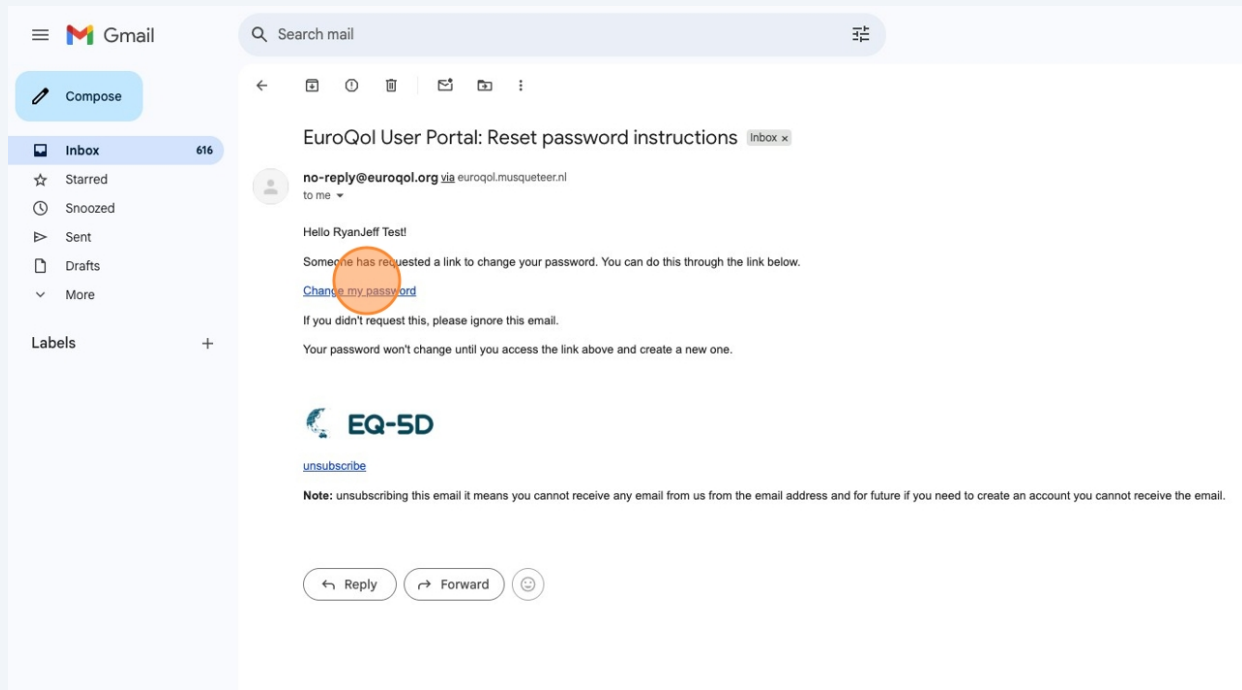
- 8 Click "You will receive an email with instructions on how to reset your password in a few minutes."

The screenshot shows the 'User Login' form on the EQ-5D website. The form is white and centered on a dark blue background. It includes a 'Back to EuroQol homepage' link at the top left. The form title is 'User Login' with the EQ-5D logo. Below the title is a green instruction box that says 'Instruction: Please enter your email address and password and select Log in. You will be redirected to the EuroQol Portal Dashboard.' Below this is another green box that says 'You will receive an email with instructions on how to reset your password in a few minutes.' Below these boxes are 'Your Email' and 'Password' fields. There is a 'Remember me' checkbox and a 'Reset password?' link. At the bottom is a dark blue 'Log in' button. On the right side of the page, there is a 'EuroQol User' section with the text 'EQ-5D, HELPING TH' and a 'Need Help? Please' section with the text 'After you click yo' and a green 'Contact Us' button.

9

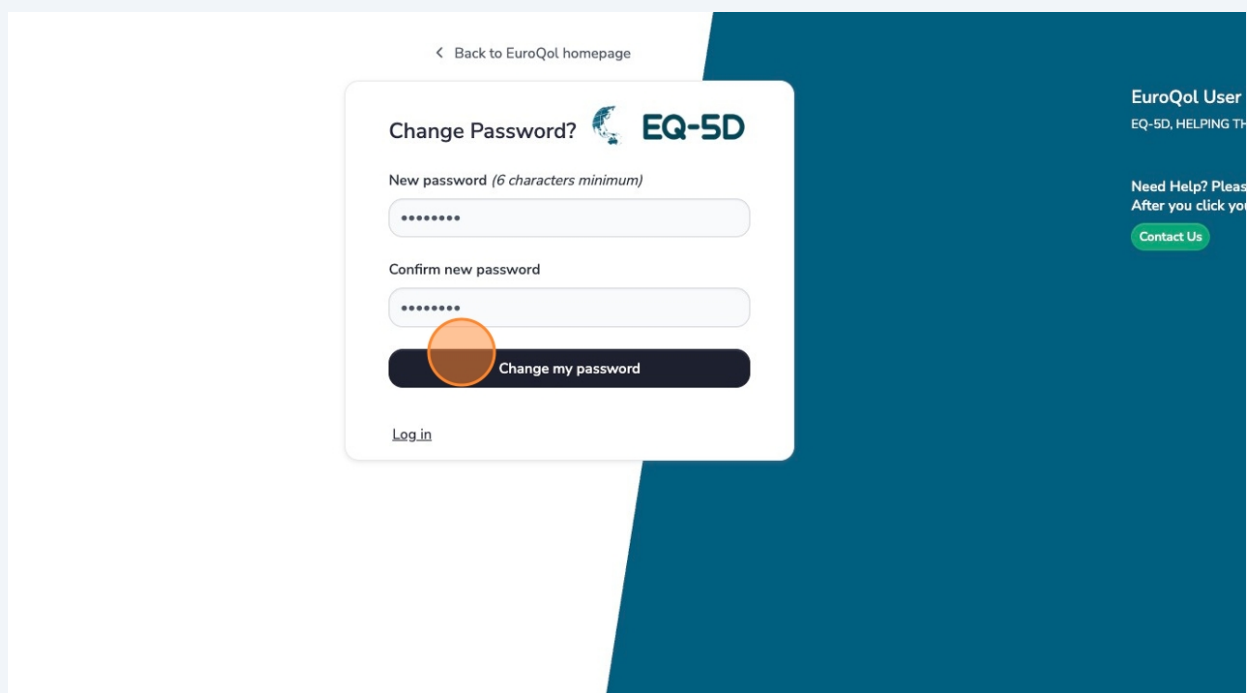
Now, go to your email address where you would like to change your password at the EQ-5D User Portal. Look at the email "EuroQol User Portal: Reset password instructions".

Inside, you will see the link "Change my password", click it. > Then you will be redirected to the EQ-5D User Portal.



10

Type your new password and confirm your new password with the same information > Click "Change my password".





You cannot use your old password.

11

Do not use the old password because our EQ-5D User Portal will not allow you to use the old password.

< Back to EuroQol homepage

Change Password? 

You cannot use your old password. Please try again! ✕

New password (6 characters minimum)

Confirm new password

Change my password

[Log in](#)

EuroQol User
EQ-5D, HELPING TH

Need Help? Please
After you click yo

Contact Us

12 Click "Change my password".

Change Password? 

You cannot use your old password. Please try again! ✕

New password (6 characters minimum)

Confirm new password

Change my password

[Log in](#)

EQ-5D, HELPING TH

Need Help? Please
After you click yo

[Contact Us](#)

13 Now, your Password has changed successfully. Please try to log in with your new password.

[Back to EuroQol homepage](#)

User Login 

Instruction: Please enter your email address and password and select Log in. You will be redirected to the EuroQol Portal Dashboard.

Password change successfully. Please login with your new password! ✕

Your Email

Password *

☐ Remember me [Reset password?](#)

Log in

EuroQol User
EQ-5D, HELPING TH

Need Help? Please
After you click yo

[Contact Us](#)



If you need further assistance, please visit us at <https://user.euroqol.org/support>